

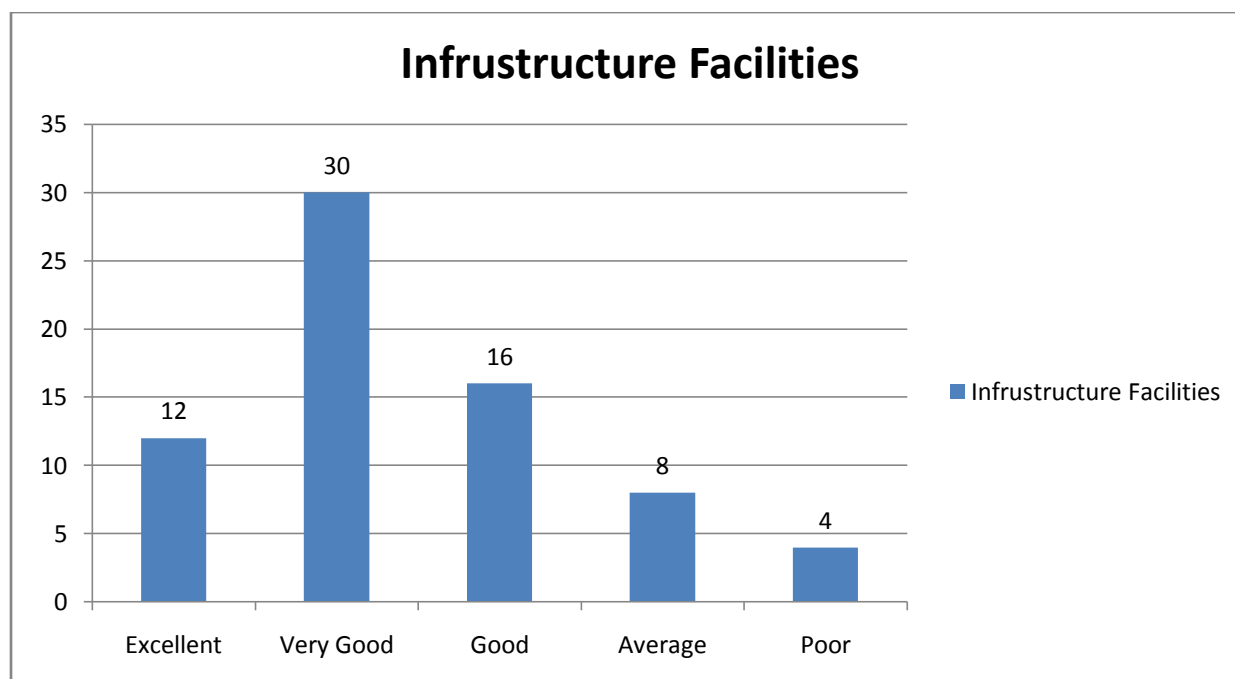


Analysis of Parents/Guardians Feedback Data for Academic Session—2022-2023
Prepared by IQAC, P. B. College, Gauripur

The IQAC of P. B. College collects data/information from parents regularly. Regarding Feedback Analysis, questionnaires has been prepared with some parameters such as infrastructure facilities, management support, office staff support & service, fee structure, canteen facilities, library facilities, internet/Wi-Fi facilities for students, faculty approachability, grievance redressal system, campus safety & security, hostel facilities and overall college environment/impression. The questionnaire is created offline mode and distributed to the parents. There are 70 responses in total to the survey. The input that parents submitted is summarized below:

1. Infrastructure Facilities

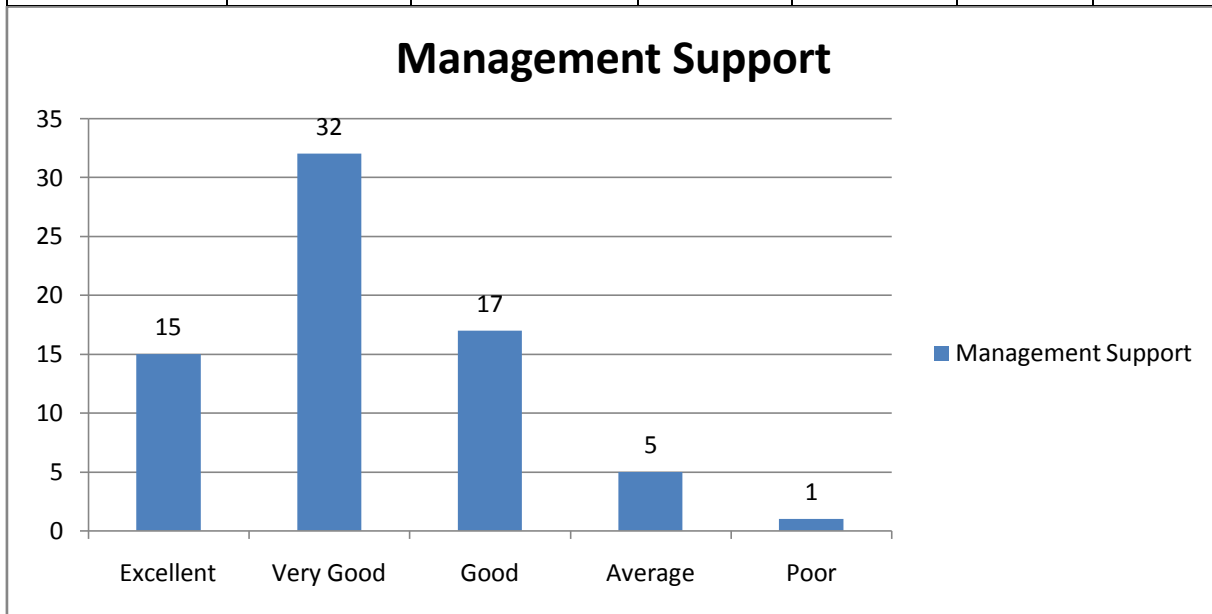
Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	12	30	16	08	04	70
In Percentage	17.14%	42.86%	22.86%	11.43%	5.71%	100





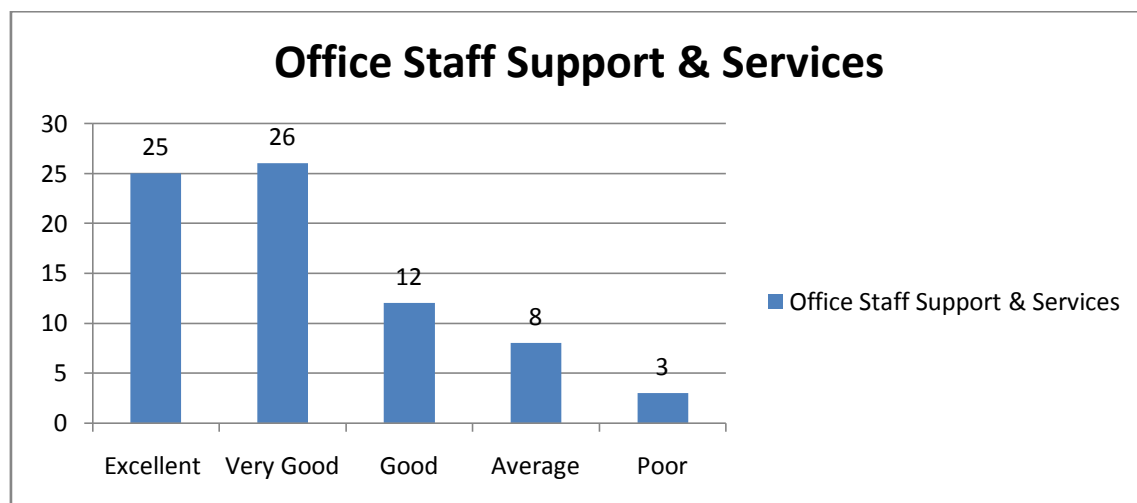
2. Management Support

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	15	32	17	05	01	70
In Percentage	21.43%	45.71%	24.29%	7.14%	1.43%	100



3. Office Staff Support & Services

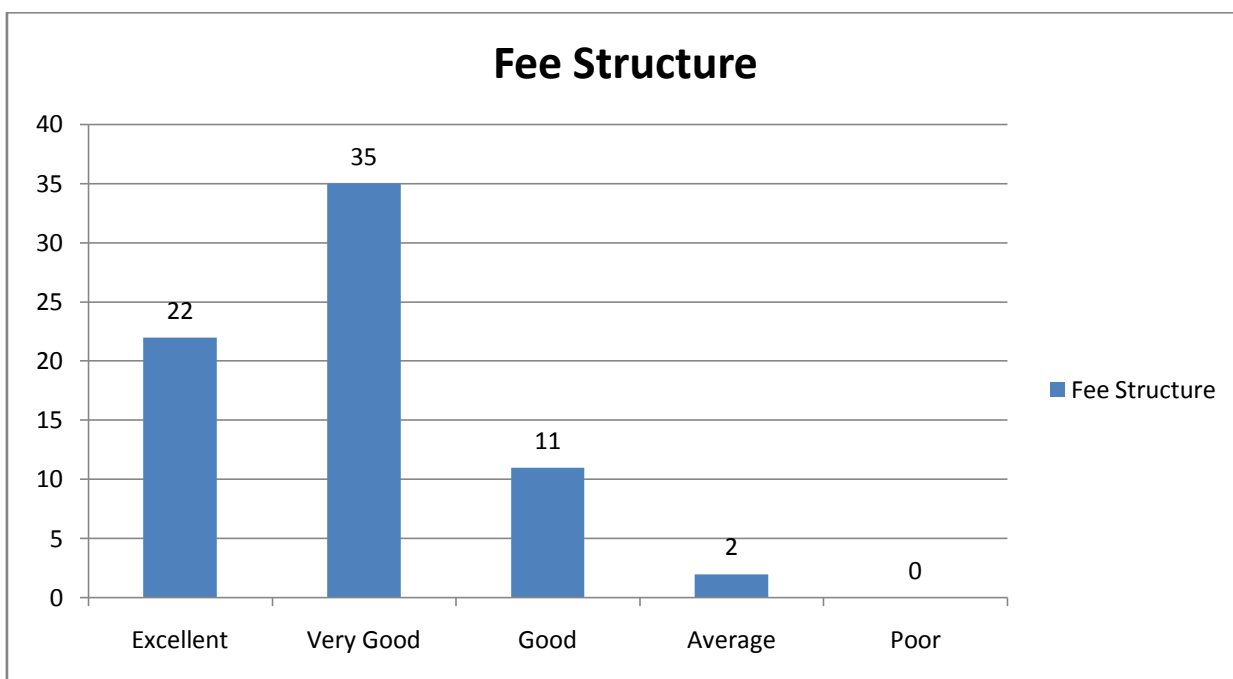
Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	25	26	12	08	03	70
In Percentage	35.71%	37.14%	17.14%	11.43%	4.28%	100





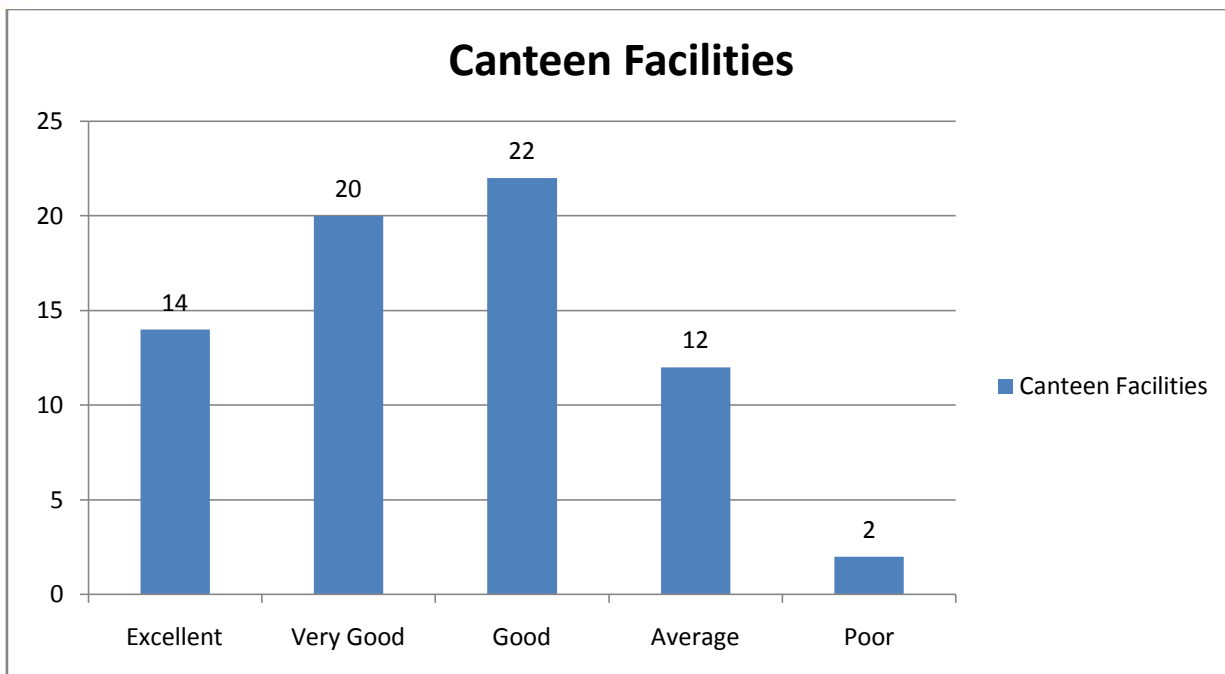
4. Fee Structure

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	22	35	11	02	0	70
In Percentage	31.43%	50%	15.71%	2.86%	0	100



5. Canteen Facilities

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	14	20	22	12	02	70
In Percentage	20	28.57%	31.43%	17.14%	2.86%	100



6. Library Facilities

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	34	22	12	01	01	70
In Percentage	48.57%	31.43%	17.14%	1.43%	1.43%	100

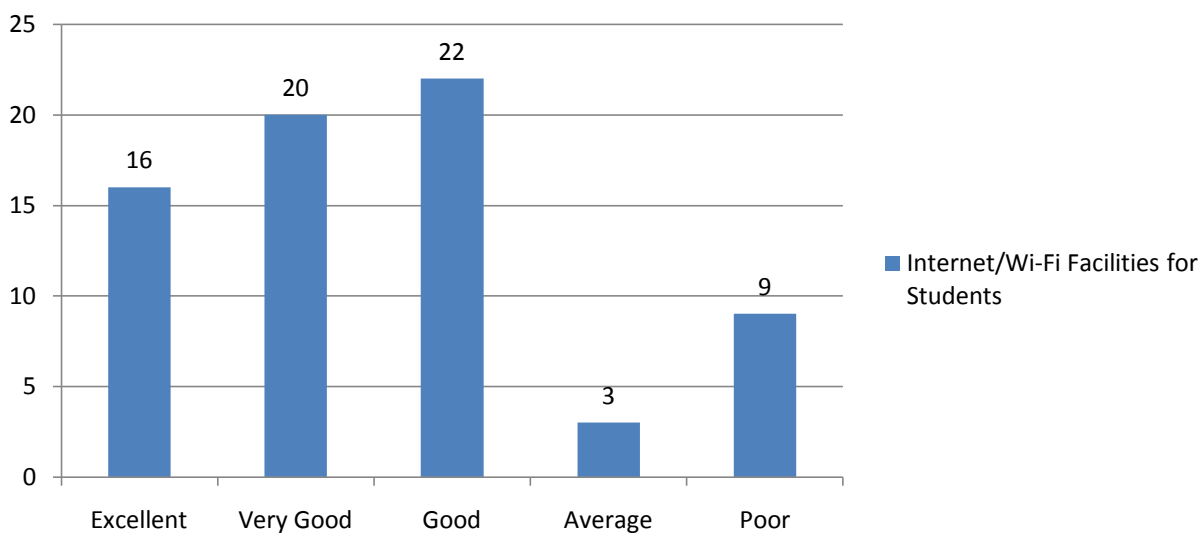




7. Internet/Wi-Fi Facilities for Students

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	16	20	22	03	09	70
In Percentage	22.86%	28.57%	31.43%	4.29%	4.85%	100

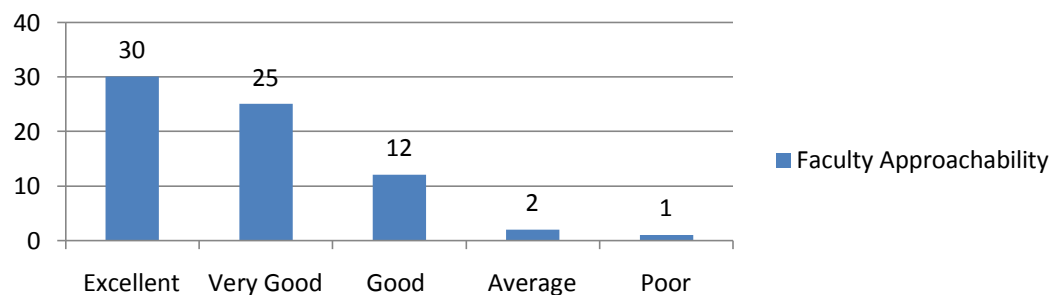
Internet/Wi-Fi Facilities for Students



8. Faculty Approachability

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	30	25	12	02	01	70
In Percentage	42.86%	35.71%	17.14%	2.86%	1.43%	100

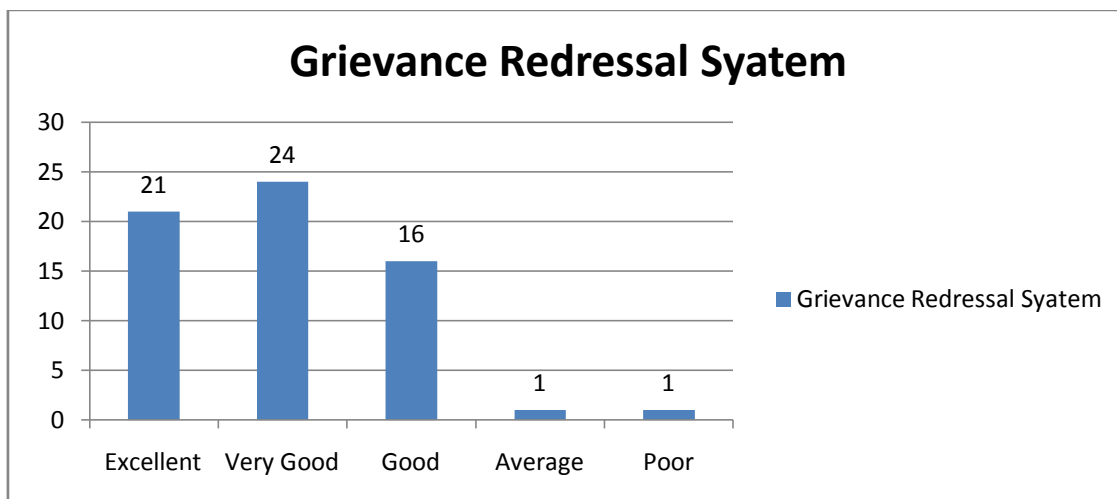
Faculty Approachability





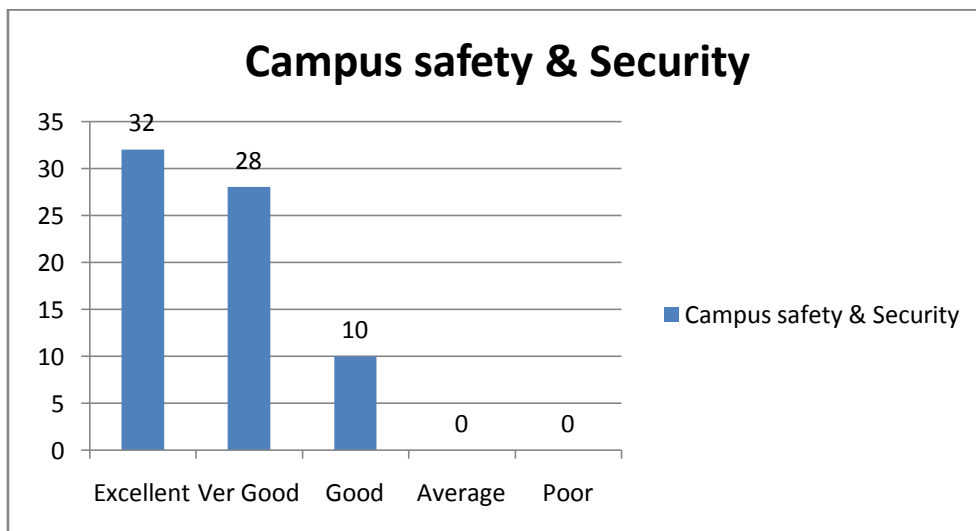
9. Grievance Redressal System

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	28	24	16	01	01	70
In Percentage	40%	34.28%	22.86%	1.43%	1.43%	100



10. Campus Safety & Security

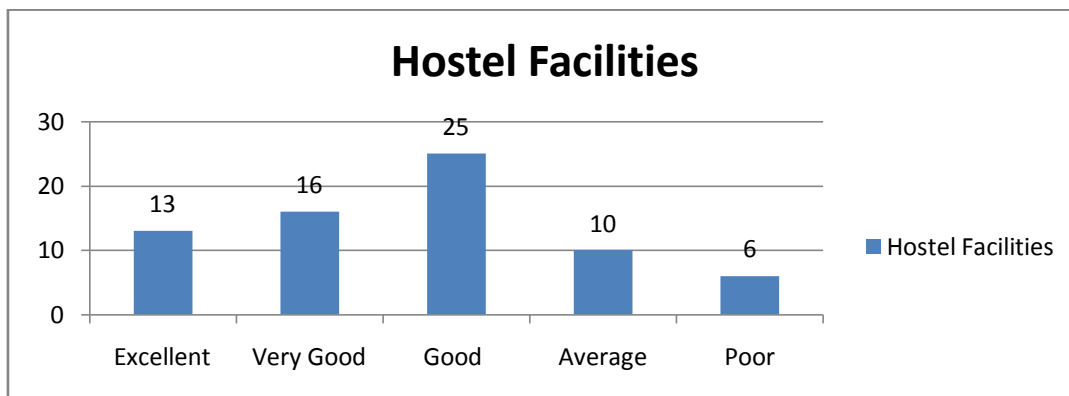
Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	32	28	10	0	0	70
In Percentage	45.71%	40%	14.29%	0	0	100





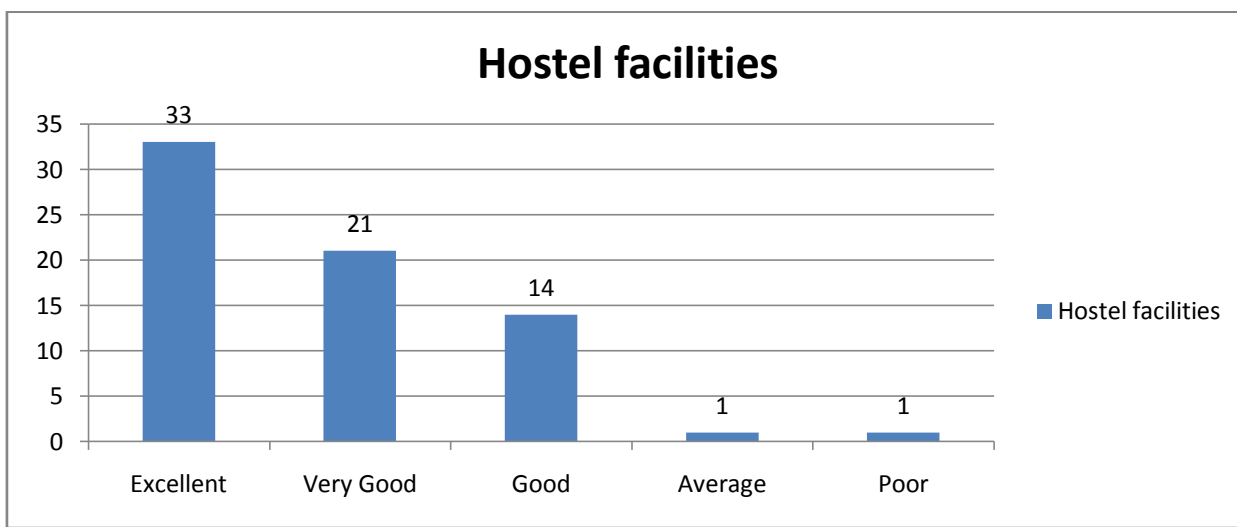
11. Hostel Facilities

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	13	16	25	10	06	70
In Percentage	18.67%	22.86%	35.71%	14.29%	8.57%	100



12. Overall College Environment/Impression

Particulars	Excellent	Very Good	Good	Average	Poor	Total
No. of Responses	33	21	14	01	01	70
In Percentage	47.14%	30%	20%	1.43%	1.43%	100





Feedback Summary and conclusion:

The findings of the feedback have been summarized as follows: -

1. 82.86% of the parents/guardians responded positive regarding infrastructure facilities, followed by 11.43% responded average and lastly 5.71% responded it as poor.
2. 91.43% of the parents/guardians responded positive regarding management support, followed by 7.14% responded as average and 1.43% responses are recorded as poor.
3. 84.29% responses are recorded as positive for office staff support and services in the college, 11.43% responded as average and 4.28% parents/guardians responded it as poor.
4. 97.14% parents/guardians responded as positive fees structure, while 2.86% responded it as average.
5. 80% responses are recorded as positive for canteen facility, while 17.14% are average and 2.86% responded as poor.
6. 97.14% parents/guardians responded positively for College's library facility, 1.43% responded it as average and 1.43% responded it poor.
7. 90.86% of the parents/guardians responded positively for internet/Wi-Fi facility, 4.29% responded it as average and 4.85% as poor.
8. 95.71% parents/guardians agrees that faculties are approachable, 2.86% responded it as average and 1.43% responded it as poor.
9. 97.14% of the parents/guardian was positive regarding grievance redressal system, 1.43% responded it average and 1.43% responded it as poor.
10. 93.75% of the parents/guardians responded positive about the campus safety and security, 5% responded it as average and 1.25% responded it as poor.
11. 77.14% of the parents/guardian was positive regarding hostel facility, 14.29% responded it average and 8.57% responded it as poor.
12. 97.14% of the parents/guardians responded positive about the overall college environment/impression, 1.43% responded it as average and 1.43% responded it as poor.

Recommendation:

1. The office staff of the college should provide a help desk for the students.
2. Grievance redressal mechanism should be through online mode.
3. Infrastructure of the college should be developed.